

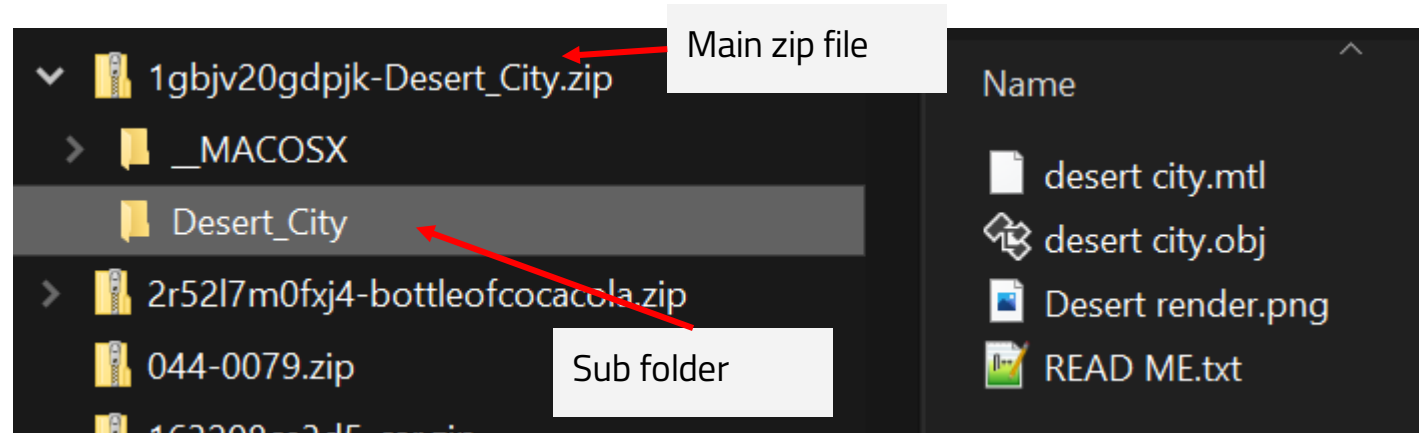


3D File Import - Common Procedure

**When downloading 3D files from internet and then importing them into EON-
XR there are a few common procedures that the User must follow**

Please Note

Check if your downloaded zip file contain folders in folders



Solution

Create and upload a new zip file with only the files needed, i.e. the actual file that contain:

- the 3D model (for example fbx, obj, 3ds etc) and
- textures (for example jpg, png)

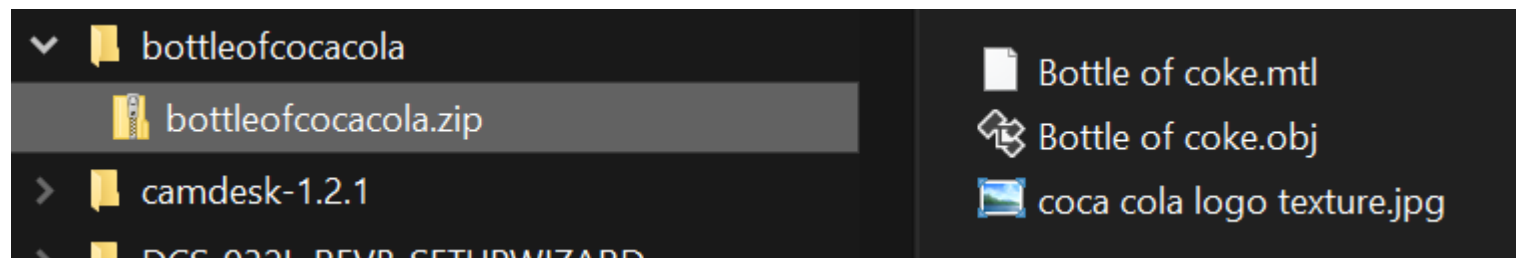
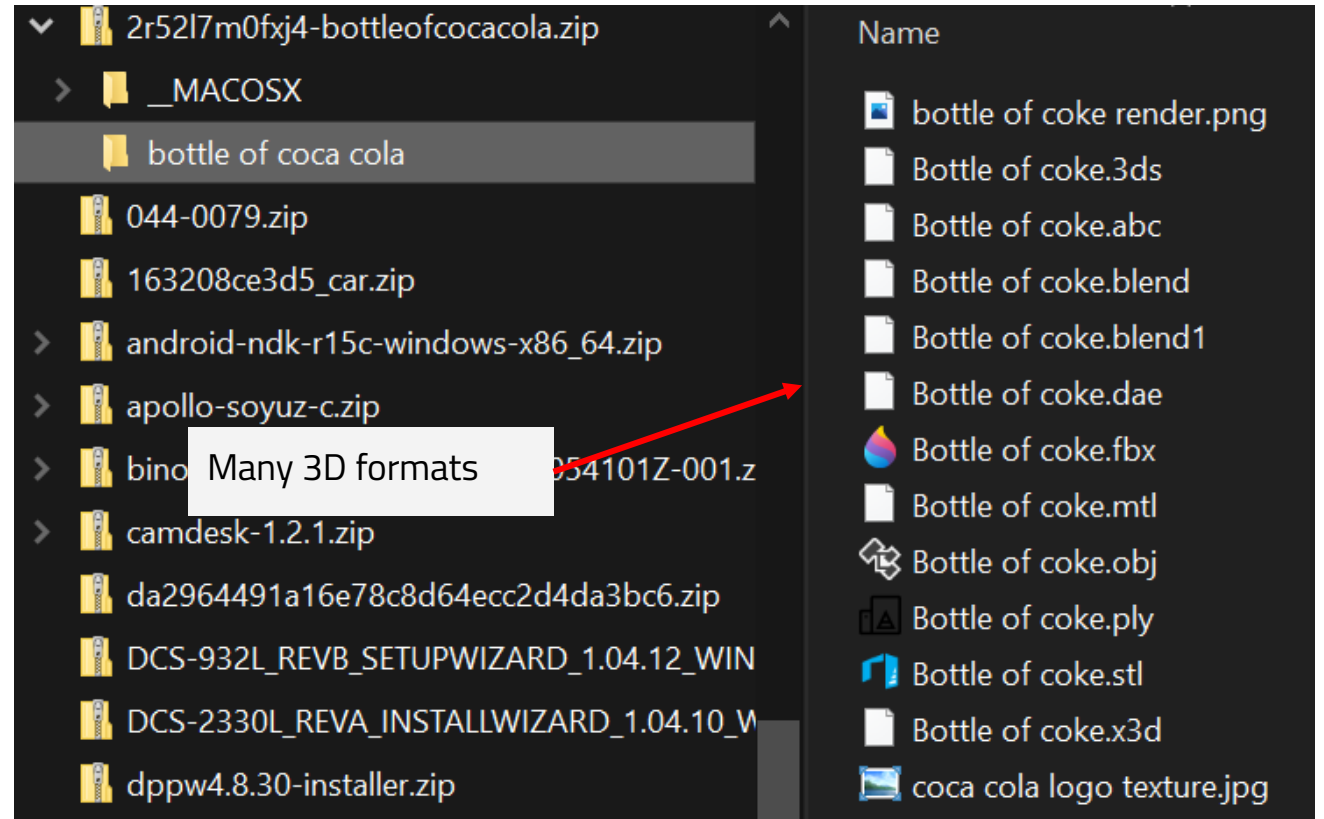


Please Note

Check if your downloaded zip file contain multiple 3D formats

Solution

Create a new zip file with only files in one format, in this specific case we only selected the Obj file that we zipped and than uploaded.



Please Note

Missing texture(s) in imported 3D models

Reason

The imported file does not include textures which are separate files.

Solution

Create new zip file with both the 3D model and the texture(s)