



EON-XR v8.0

FREQUENTLY ASKED QUESTIONS

SEPTEMBER 2020

FAQS

EON-XR | SIGN-IN PAGE

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2. HOW CAN I RESET MY PASSWORD?
3. MY ACCOUNT ACTIVATION LINK EXPIRED IT'S SAY YOU HAVE NO PERMISSION TO EON-XR PLATFORM?
4. WHY I'M I NOT ABLE TO DOWNLOAD EON-XR PLATFORM WITH WINDOWS 8?

EON-XR PLATFORM | PORTAL

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6. HOW CAN I SHARE THE LESSONS TO OTHERS?
7. HOW CAN I PUBLISH/UNPUBLISHED THE LESSON?
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13. CAN I MAKE A COPY OF THE SAME LESSON/DUPLICATE?
14. HOW CAN I DELETE A LESSON?
15. CAN I UPDATE THE ALREADY EXISTING THUMBNAIL?



1. HOW CAN I LOGIN TO THE EON XR PLATFORM?

Sign In

Email *

Password *

NEXT →

[Forgot Password?](#)

[Don't have an account? Sign up for free](#)

4

Sign in with Google

Sign in with Facebook

CONTACT US | PRIVACY POLICY

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Create Account

2

First Name* Last Name*

Email*

Password* Confirm Password*

8 characters long, include at least one lower and upper case character, & one number or symbol

Organization Country

Terms and Conditions of Use

1. AGREEMENT TO TERMS

1.1 These Terms and Conditions constitute a legally binding agreement made between you, whether personally or on behalf of an entity (you), and EON Reality Inc, located at 18 Technology Drive, Suite 110, Irvine, CA 92618 United States, Irvine, United States, CA 92618.

☐ I agree to the Terms and Conditions.

☐ I want to receive occasional AR/VR updates from EON Reality

3

NEXT →

[Already have an account? Sign in](#)

Use these steps to login to EON XR platform:

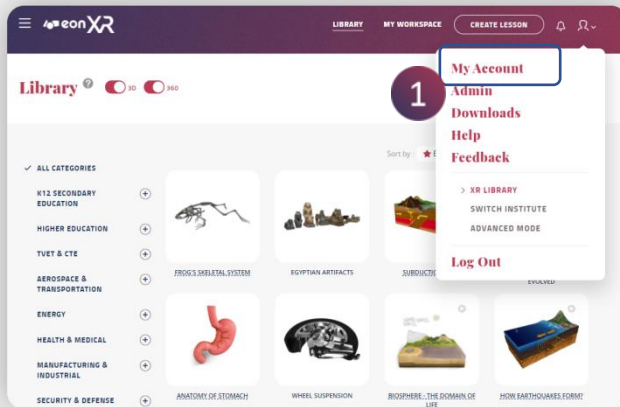
EON-XR URL: <https://account.eon-xr.com/Home/IndexV2>

1. Click on Start for free (Below Forgot Password)
2. Complete filling all the details of "Create Account "
3. Clicking "NEXT", an email would be sent to the registered user to activate the account
4. User can try login through Gmail or Facebook

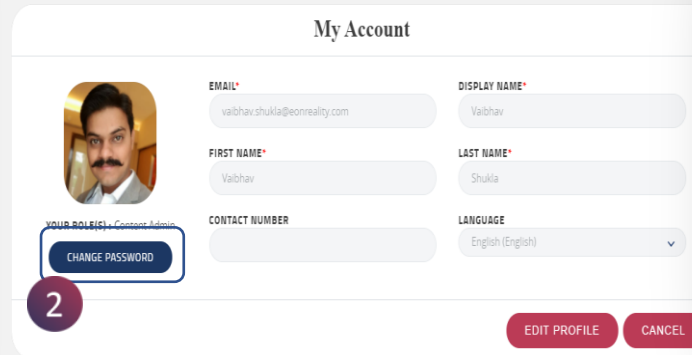
2. HOW CAN I RESET MY PASSWORD?

You can reset your passwords in 2 ways.

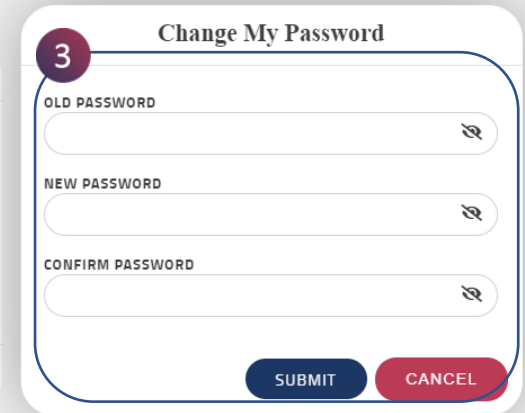
a. Through My Account Page



1. Click on My Account in the Profile menu



2. Click on Change Password



3. Enter the Current Password & the New Password and Submit



b. Through Sign-in Page

The screenshot shows the 'Sign In' page. It has a title 'Sign In' at the top. Below it are two input fields: 'Email *' and 'Password *'. A 'NEXT →' button is positioned below the password field. A red circle with the number '1' highlights the 'Forgot Password? Can't access your account? New Member? Start for Free' link located below the 'NEXT' button. At the bottom, there are two social login buttons: 'Sign in with Google' and 'Sign in with Facebook'. The footer contains the text '2020 © EON REALITY INC. ALL RIGHTS RESERVED v1.0'.

1. In the Sign-In page, Click Forgot Password

The screenshot shows the 'Forgot Password' page. It has a title 'Forgot Password' and a subtitle 'Forgotten your password? Enter your email below to reset your password.' Below the subtitle is an 'Email*' input field. A 'NEXT →' button is located below the input field. A red circle with the number '2' highlights the input field, and a red circle with the number '3' highlights the 'NEXT' button. A 'Back to login' link is at the bottom right.

2. Enter your valid email address
3. Click "Next", A mail would be sent to the email address with a reset new password link

The screenshot shows the 'Forgot Password' page after the email has been sent. It has a title 'Forgot Password' and a subtitle 'Email sent'. Below the subtitle is a message: 'If you entered a valid email, you will receive the instructions to reset your password.' A 'LOGIN' button is located at the bottom. A red circle with the number '4' highlights the 'LOGIN' button.

4. Once the new password is set, Click Login to access the platform



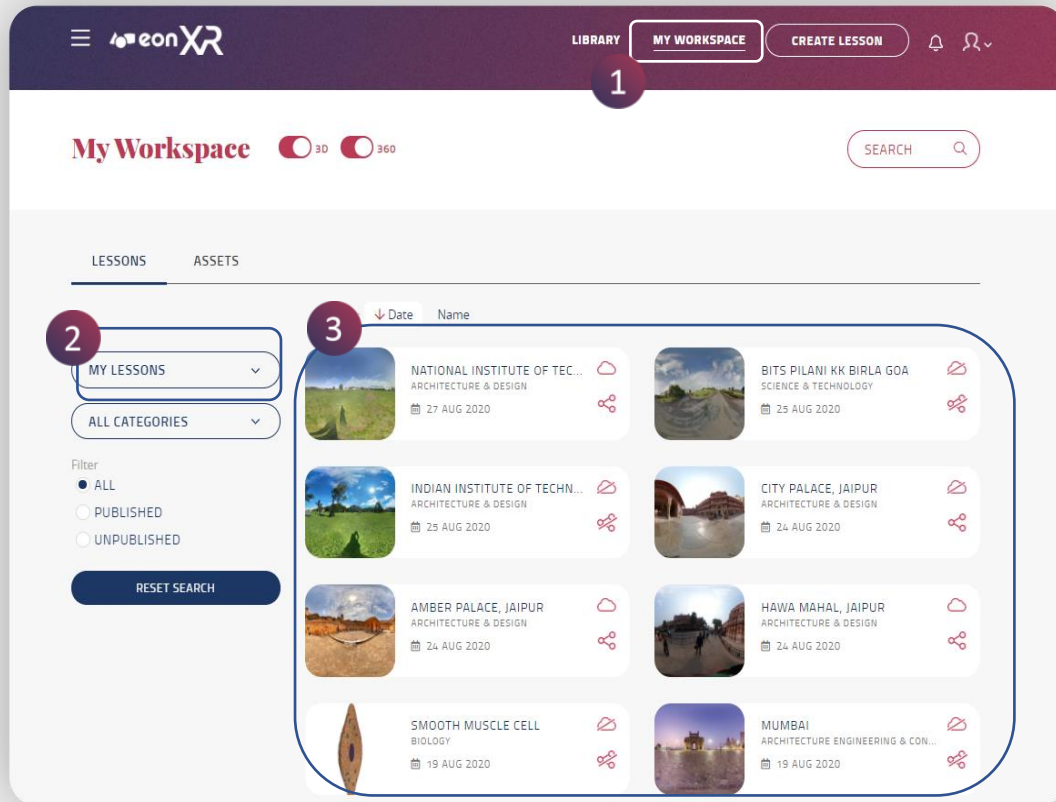
3. MY ACCOUNT ACTIVATION LINK HAS EXPIRED. IT SAYS YOU HAVE NO PERMISSION TO EON-XR PLATFORM.

If you belong to a particular institution, then you must reach out to the institute Lead Admin of the institute

4. WHY I'M I NOT ABLE TO DOWNLOAD EON-XR PLATFORM WITH WINDOWS 8?

You should be able to download EON-XR platform, only with window 10, as currently, our platform supports only Windows 10

5. WHERE CAN I CHECK THE LESSONS CREATED BY ME?



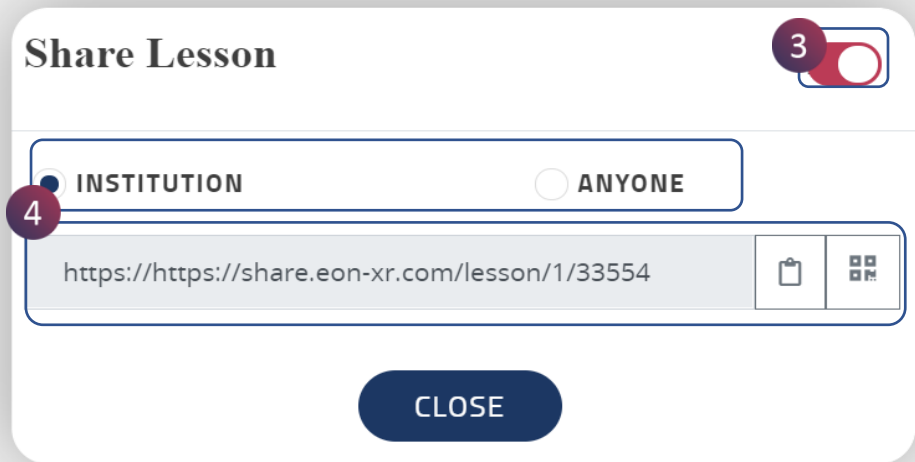
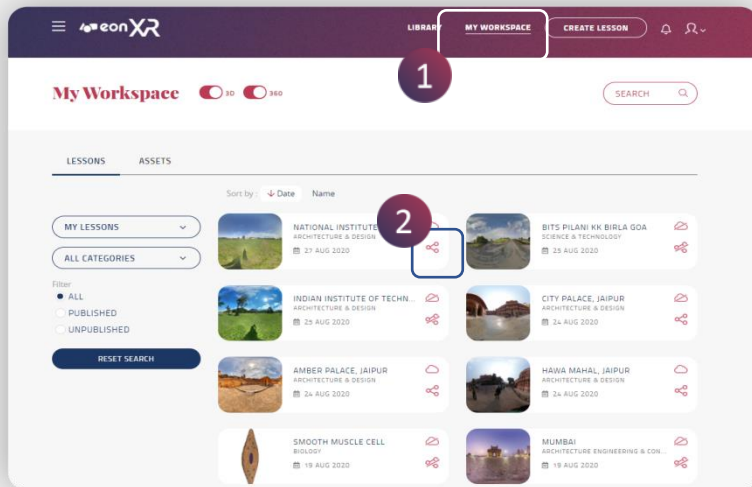
Please follow the below steps:

1. Click on My Workspace
2. Under Lessons, Select the dropdown "My Lessons"
3. Lessons created by the you will be displayed

6. HOW CAN I SHARE THE LESSONS TO OTHERS?

You can share the Lessons in 2 ways:

a. Through My Workspace

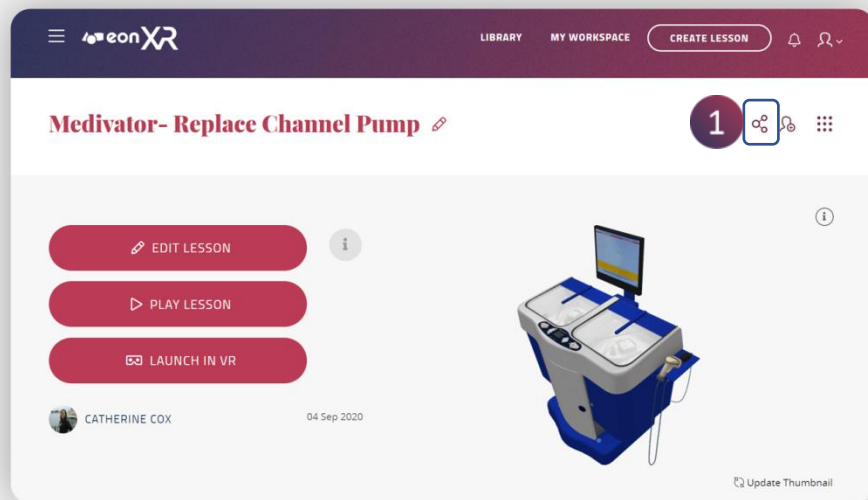


1. Go to My Workspace , select My Lesson
2. Click on Share icon, If the lesson is published, copy the link directly and share it across

3. If the lesson is unpublished, click on toggle button and enable it, share the lesson (Within Institution or Anyone)
4. You can share the link with any social media platform i.e. WhatsApp, Facebook, or Gmail etc.



b. Through Lesson Details Page



Steps to share a Lesson:

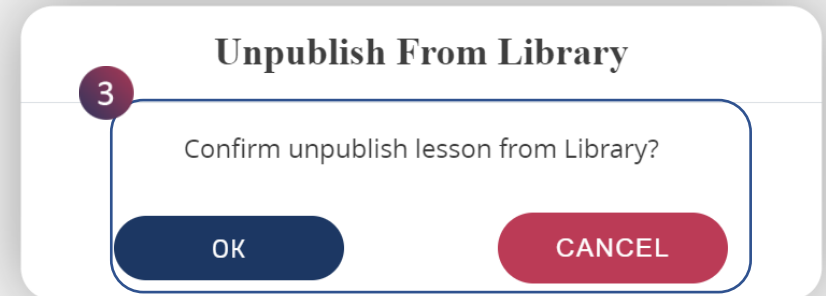
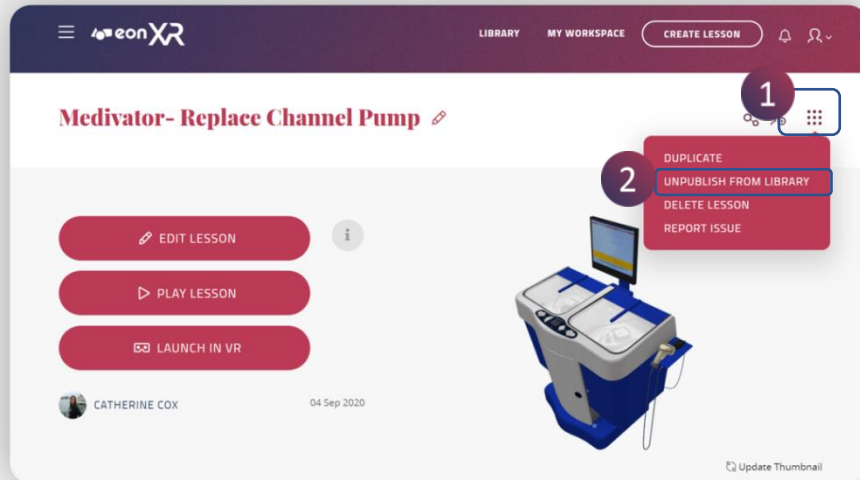
1. Select any Lesson, click on the share button
2. Enable the toggle button
3. Copy the link and share it among the people



7. HOW CAN I PUBLISH/UNPUBLISHED A LESSON?

You can publish/unpublished your lessons in 2 ways.

a. On Lesson Details Page



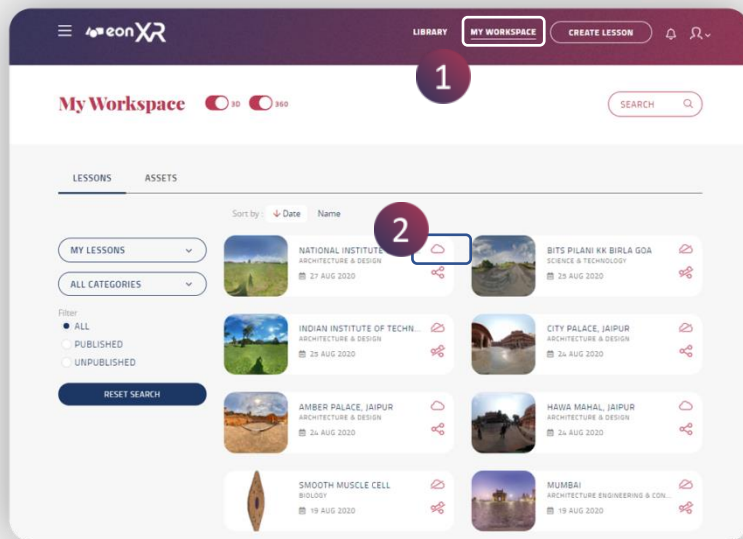
Steps to Publish/Unpublished a Lesson:

1. Select the lesson created, click on the Bento Menu
2. Click on Publish/Unpublish Lesson option from the dropdown
3. Click "OK" to Publish/Unpublished

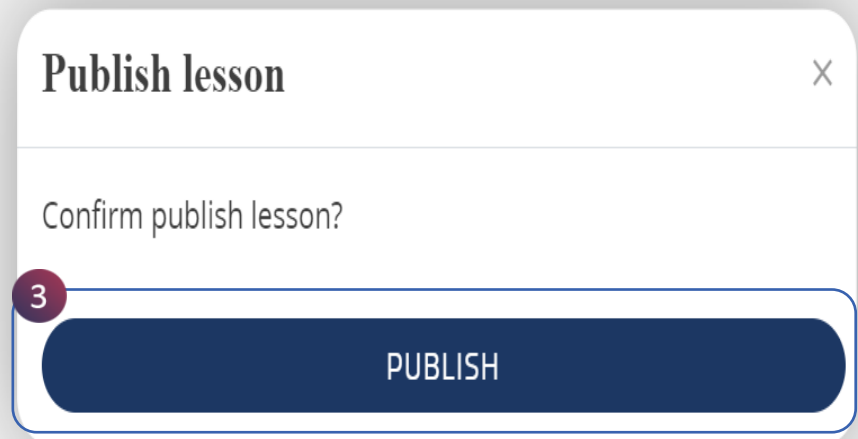




b. On My Workspace



1. Click on My Workspace
2. Select the cloud icon

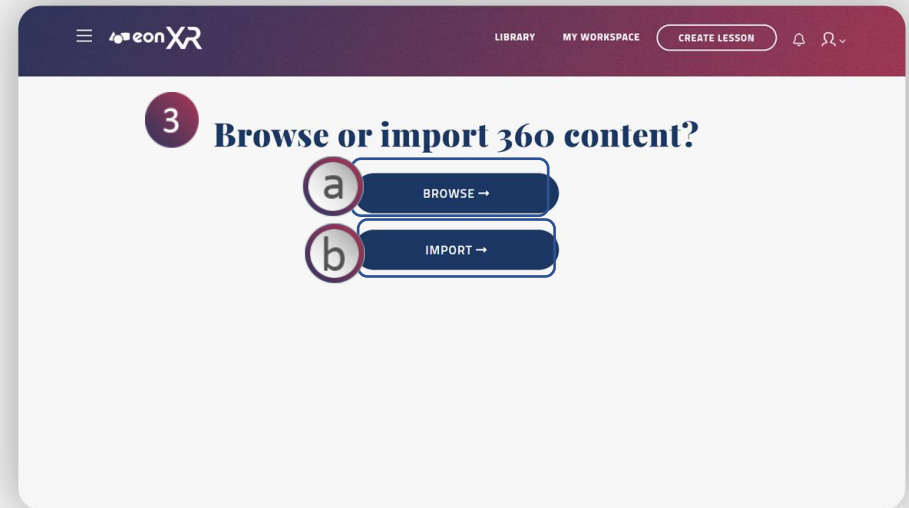
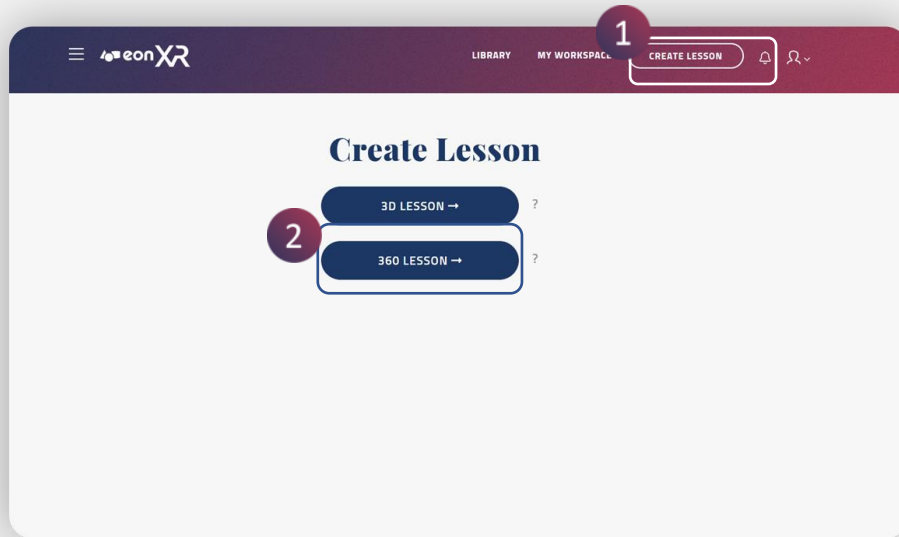


3. Select Publish/unpublished the lesson

Note:

- If you are a student of that institute, then you must submit for publication to their Admin/Teacher of the institute and only they can publish student lessons
- If you are an Admin/Teacher, then you can directly publish/unpublished the lesson

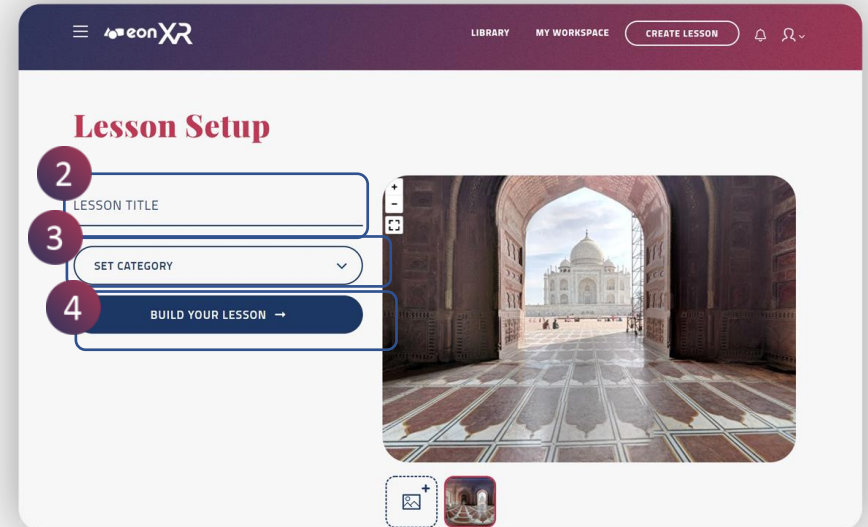
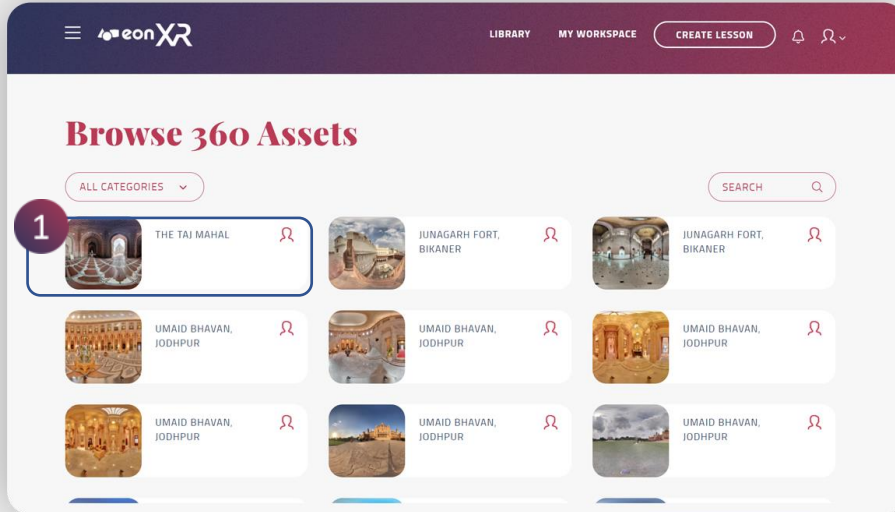
8. HOW DO I CREATE A 360 LESSON?



1. Click on the Create Lesson button
2. Select 360 Lesson

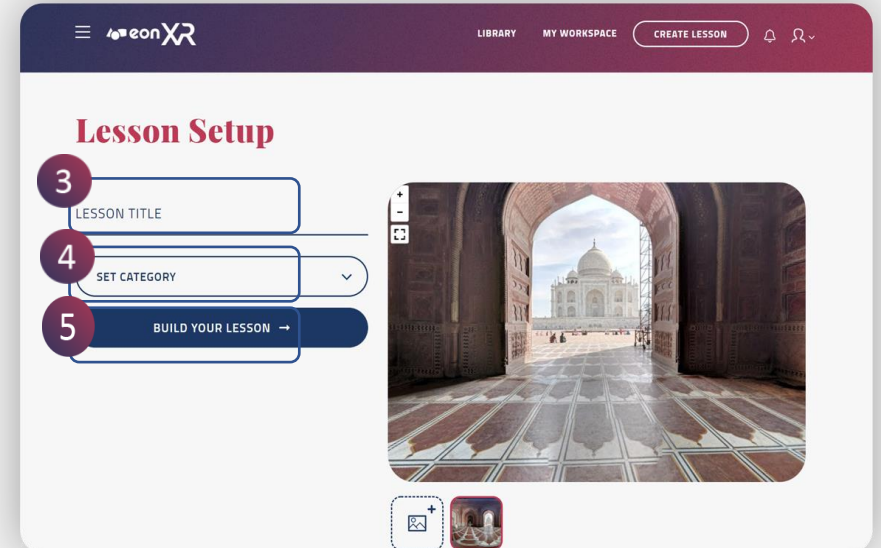
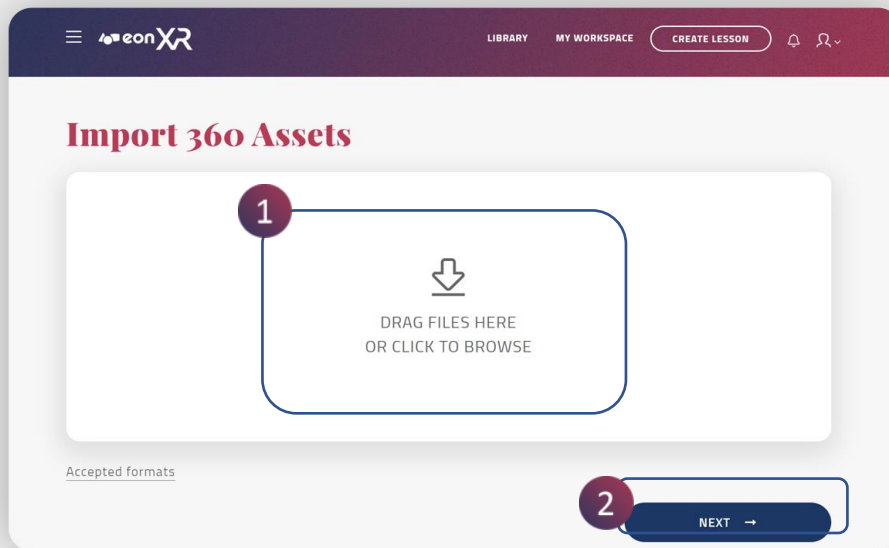
3. To create 360 Lesson you have 2 options:

- a. Browse : You Browse all the 360-asset available in the platform
- b. Import : You can Import the 360 image of JPEG/PNG formats



a. Browse 360 Asset:

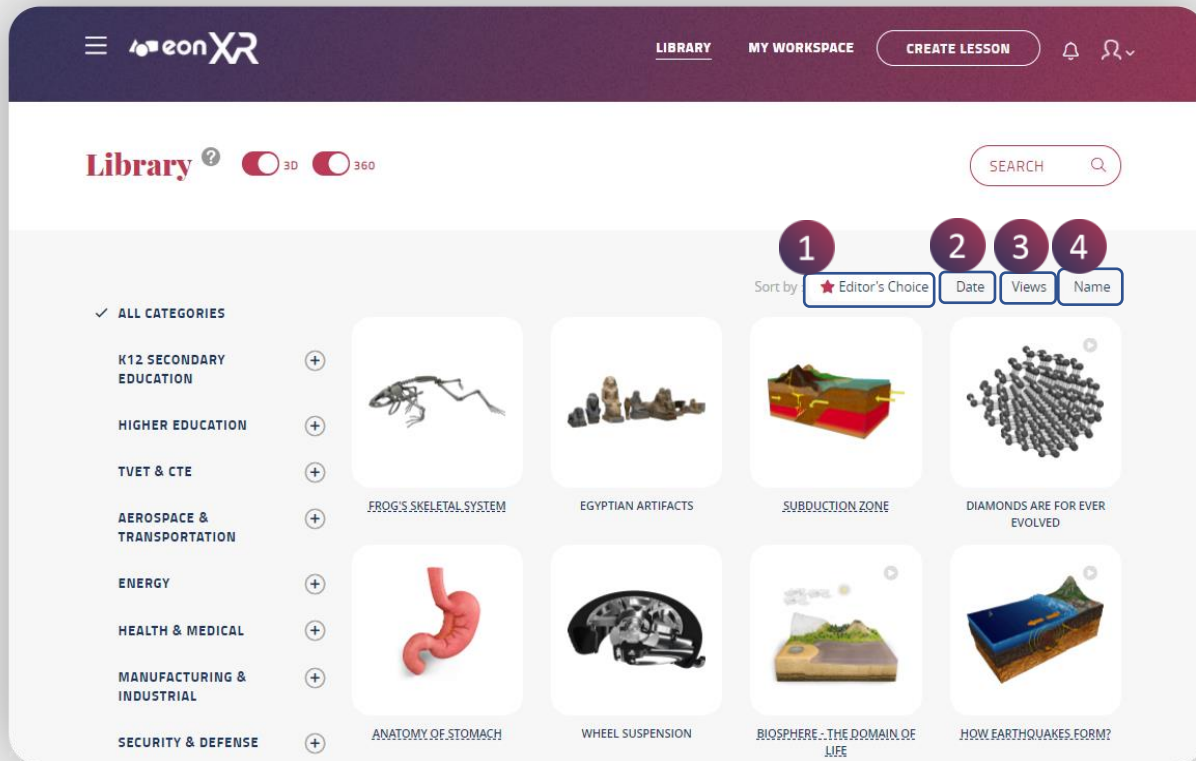
1. Browse and select one/more than one 360 assets available in the platform and click next,
2. Add Lesson Title
3. Set the category
4. Build the lesson



b. Import 360 Asset:

1. Import the 360 image of JPEG/PNG formats
2. Click Next
3. Add Lesson Title
4. Set the category
5. Build the lesson

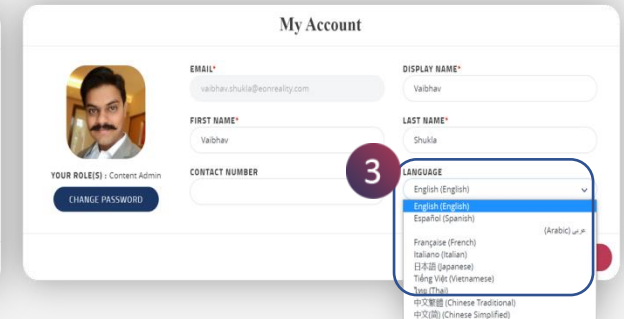
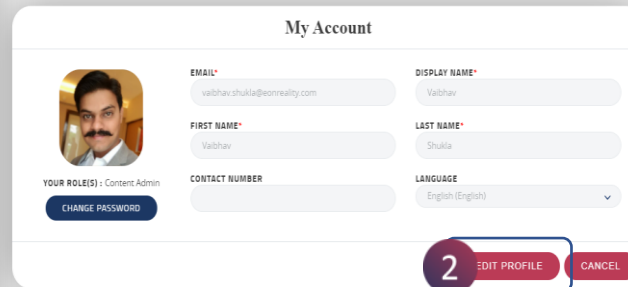
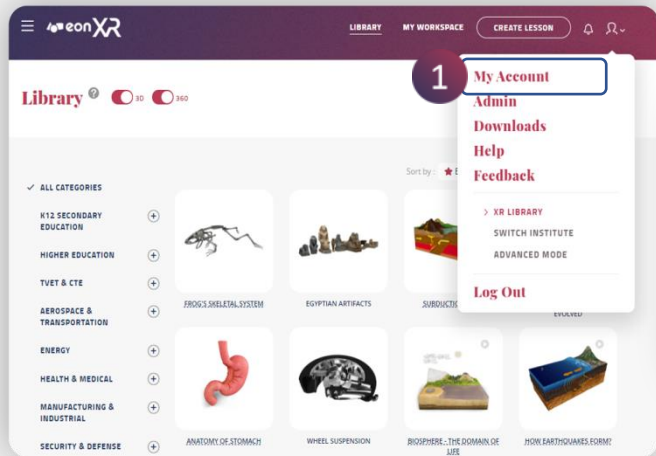
9. CAN I SORT THE AVAILABLE LESSONS IN LIBRARY PAGE?



You can sort the lesson in library page by selecting the below options:

1. Editor's Choice
2. Date
3. Views
4. Name

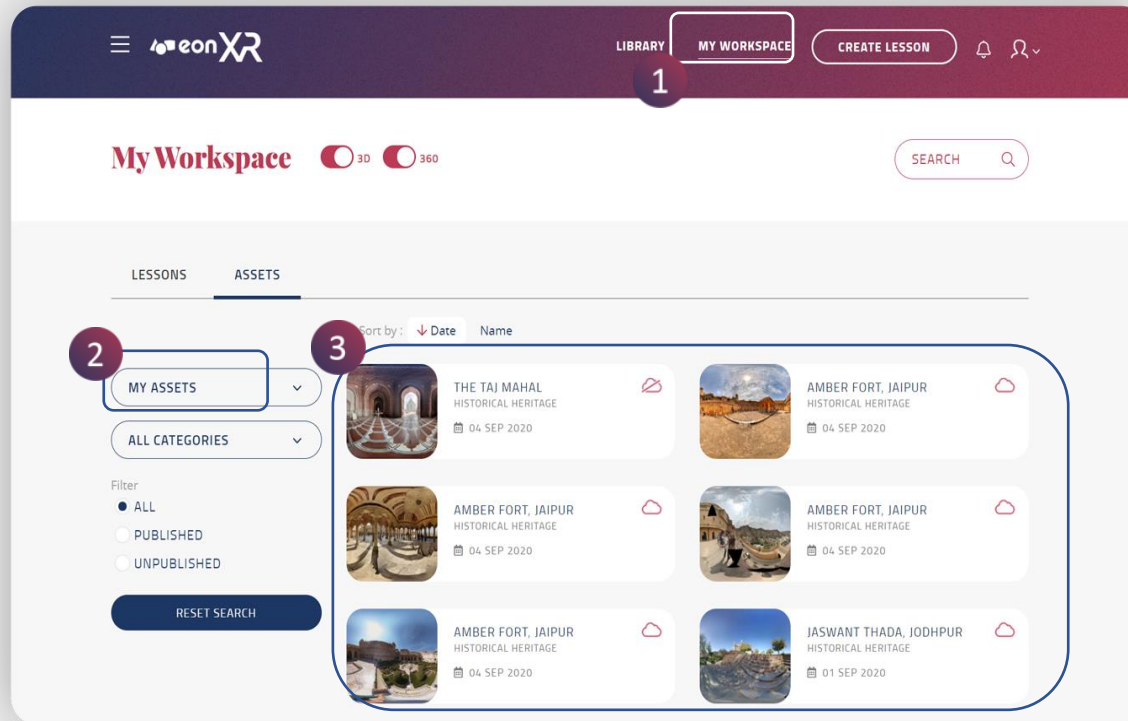
10. HOW CAN I CHANGE THE LANGUAGE OF EON XR PLATFORM?



Please follow the below Steps to change the language in EON XR PLATFORM:

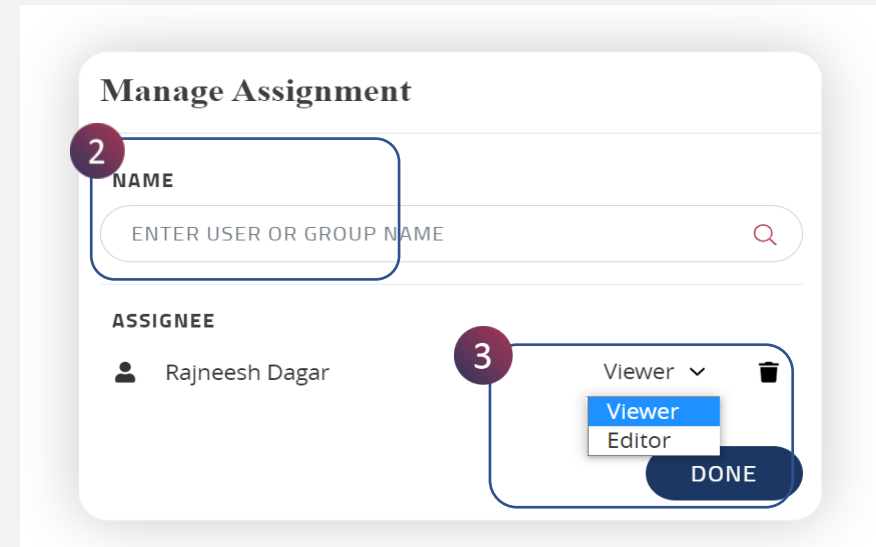
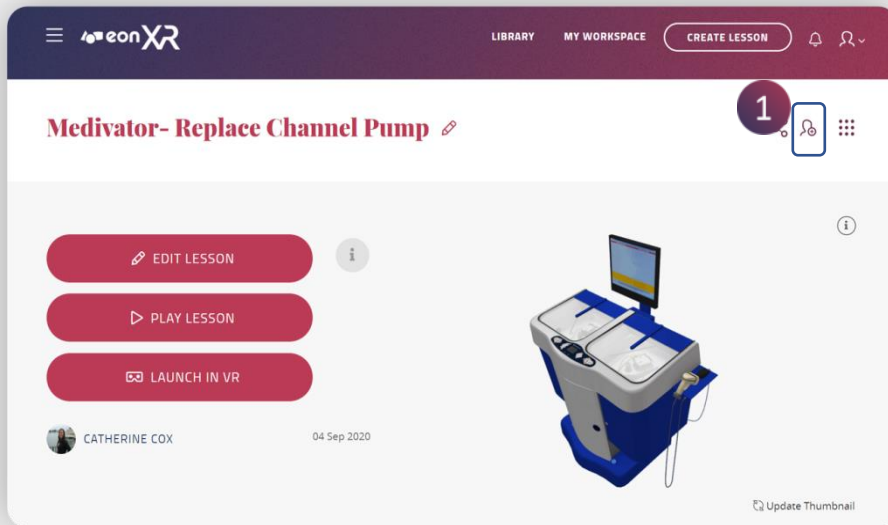
1. Go to My Account
2. Click on Edit Profile
3. Change language, and click Save

11. WHERE CAN I FIND THE ASSET CREATED BY ME?



1. Go to My Workspace
2. Select "Asset"
3. From dropdown select My Assets

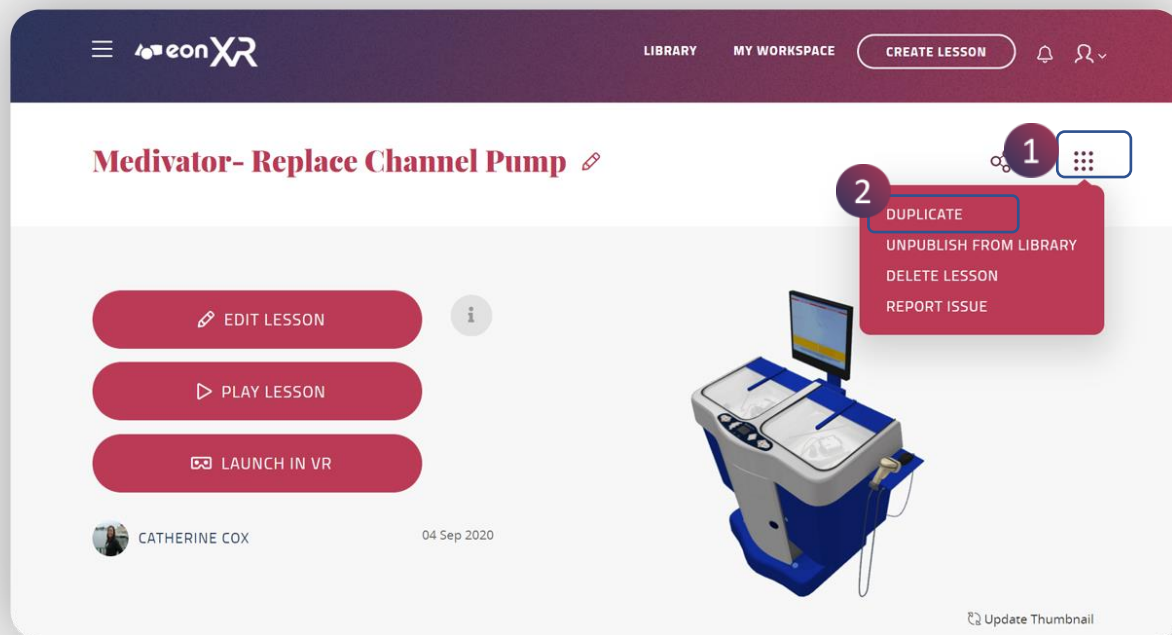
12. HOW CAN I ASSIGN LESSONS TO OTHERS?



You can assign a lesson by the following steps:

1. Select any lesson, click on the assign lesson icon
2. Lessons can be either shared to a single user or can be assigned to a group of users within the institute
3. User have option to either provide Viewer permission to the other user or can give editor permission to them and then click Done

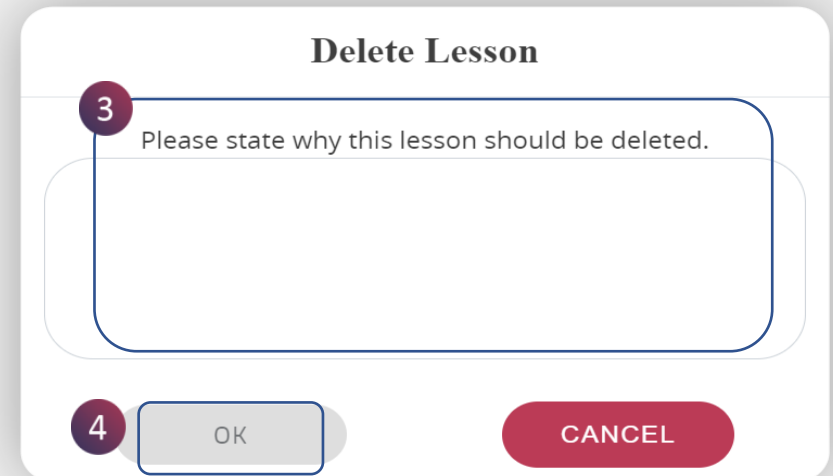
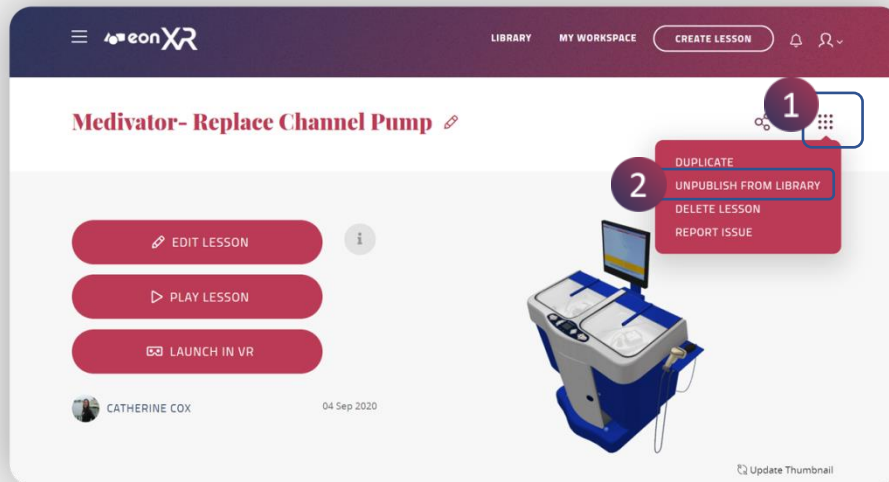
13. CAN I MAKE A COPY OF A LESSON/DUPLICATE?



You can duplicate a lesson by the following steps

1. Select any Lesson, Click on Bento Menu on the right corner
2. From dropdown select the Duplicate option

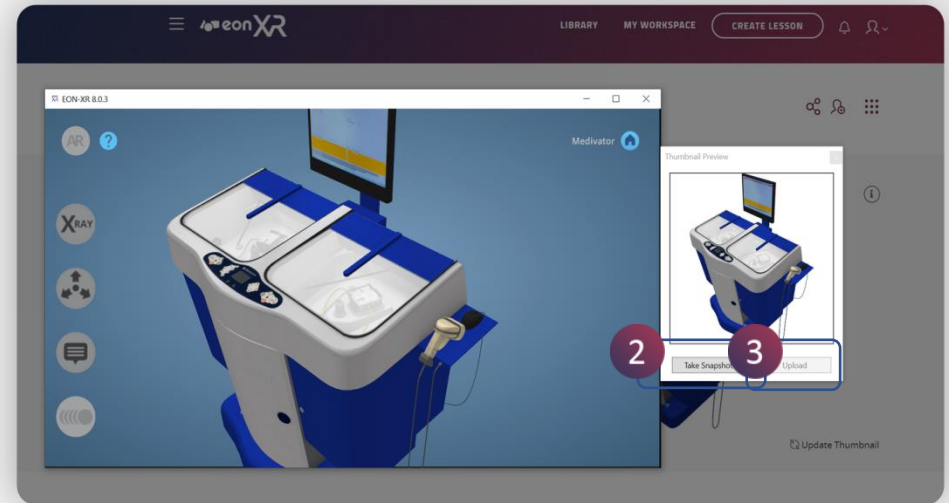
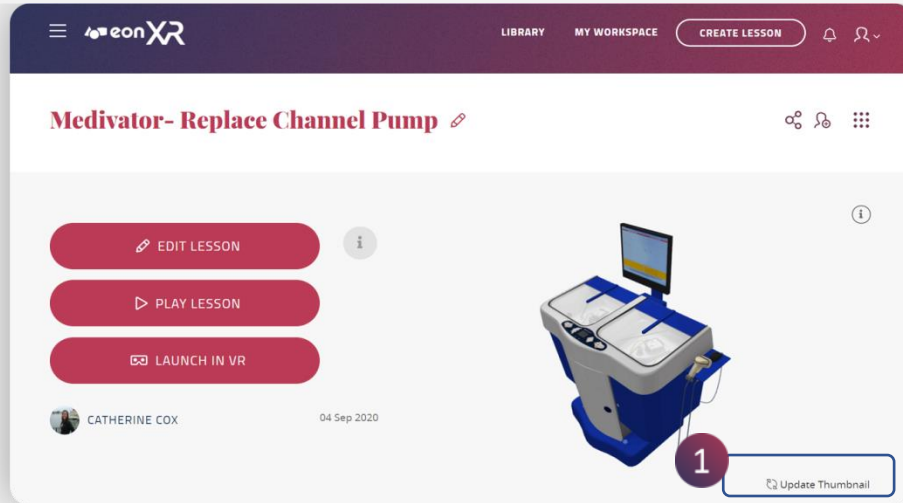
14. HOW CAN I DELETE A LESSON?



You can delete a lesson by the following Steps:

1. Select the Bento Menu
2. Click Delete Lesson
3. Provide the reason for deletion of the lesson
4. Select "OK"

15. CAN I UPDATE THE ALREADY EXISTING THUMBNAIL?



You can update the thumbnail by clicking on the Update Thumbnail button.

Steps to follow:

1. Click on the lesson created, just below the thumbnail, there is an option of update thumbnail
2. Select the appropriate angle of the thumbnail to be taken and click "Take Screenshot"
3. Select Upload the thumbnail .